

## More Information and Troubleshooting

For more information on operation or troubleshooting tips, please contact your reseller or use the information below to contact Eagle Eye Networks.

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## Eagle Eye SS210 Direct Cabinet System Quick Start Guide

Eagle Eye Camera Direct Cabinet Systems provide a solution for outdoor video surveillance system for remote locations with available power but no physical network access. You can access video and manage cameras from a web browser or mobile device.

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### Getting Started

**Important:** Complete steps 1–4 before mounting the system. This ensures the system is connected to the Eagle Eye Cloud VMS before it is mounted.

We recommend reading these instructions fully before starting. The system consists of the following:

- Cabinet enclosure pre-assembled and configured with a 4G cellular modem, mounting bracket, mounting clamps, and an Eagle Eye DB13 bullet camera.

You will need the following additional tools:

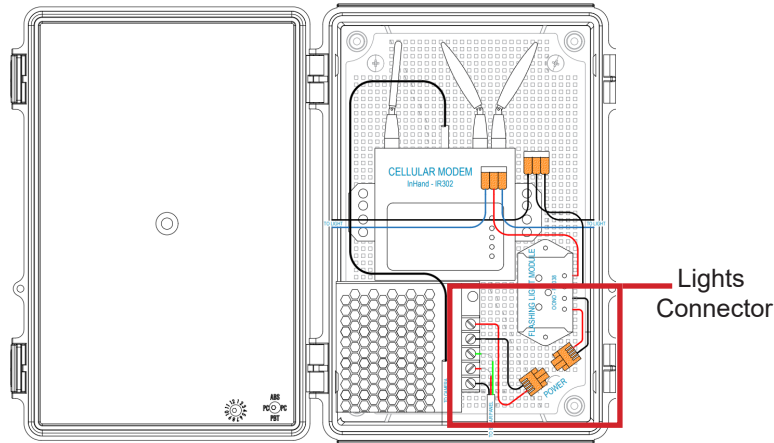
- Power screwdriver or socket driver
- If installing on a pole, use a ladder or bucket lift



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### Managing the Exterior Lights

Open the cabinet enclosure and find the wires connected to a terminal on top of the battery. The system ships with blue exterior flashing lights enabled to provide awareness and deterrence. If you do not want to use the flashing lights, disconnect the orange connectors as shown in the image below.



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### Connect the System to Power

Power on the system by connecting the external power cord to a power outlet.

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### Add the Camera to your Eagle Eye Cloud VMS Account

**Note:** To limit trips up a ladder or in a bucket lift, ensure the camera is connected to the Eagle Eye Cloud VMS before mounting the system.

Use the QR code on the camera with the Eagle Eye Viewer mobile application to add the camera to your Eagle Eye Cloud VMS account.

1. Open the Eagle Eye Viewer app.
2. Go to the Dashboard and select the plus icon in the top right.
3. Select **Add Camera**.
4. Scan the QR code on the camera and add it to the VMS.
5. Go to **Cameras** and name the camera.

You can also add the camera using your web-based Cloud VMS account.

1. Locate the **Preconfigured Device** paper inside the camera enclosure with the camera's MAC address or find the MAC address on the camera label.
2. Go to the Eagle Eye Cloud VMS and log in with your credentials.
3. Go to the Dashboard.
4. Click the ellipsis icon <...> and choose **Add Camera Direct** from the drop-down menu.
5. In the **Add Camera Direct** dialog, name the camera and enter its MAC address.

**Note:** The camera is initially shown as offline on the dashboard. After two minutes, it should appear online (denoted by a green check mark).

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### Mount the Cabinet to a Pole

Use the included pipe clamps to connect the camera enclosure to the pole and position the enclosure so that the attached camera faces the area of interest.

- Thread the slotted metal straps through the metal brackets on the camera enclosure.
- Mount the cabinet in the proper position, tighten one strap enough to hold it in place, and remove the slack from the other one.
- Make final adjustments on position and tighten both straps.
- Use zip ties to attach the cables to the pole.



### Enjoy your Video and Ease of Access

You can download our mobile application in the Apple App Store or the Google Play store. Look for "Eagle Eye Viewer." [www.een.com/downloads](http://www.een.com/downloads)