DB10 and DB12 Bullet Cameras

Quick Start Guide

The Eagle Eye DB10 is a 4 Megapixel bullet camera. The Eagle Eye DB12 is an 8 Megapixel bullet camera. These models are suitable for indoor and outdoor use for a wide range of applications. The cameras are pre-configured to securely operate with the Eagle Eye Cloud VMS and Eagle Eye CameraManager. Follow the instructions in this guide to install the camera and add it to the Eagle Eye Cloud VMS.

Note: If installing the camera outdoors, use weatherproof grommets (included in the accessory package).
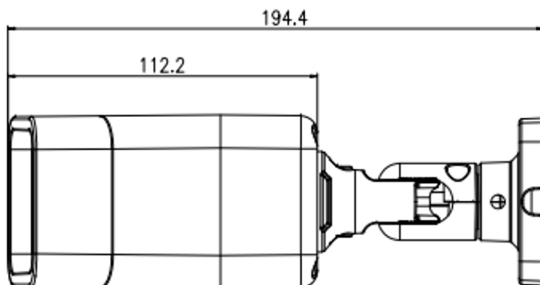
1 Check the Package Contents

Open the package and check the product for obvious damage. Confirm that all items in the packing list are included in the box.
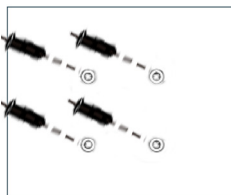
PACKING LIST
- DB10 or DB12 Camera
- Mounting Accessories Package
- Card with URL or QR link to installation guides
- Installation Template Sticker

The DB10 and DB12 dimensions are in millimeters.

3 Install an SD Card (Camera Direct)

If you are using Camera Direct, install an SD card in the SD card slot on the back of the camera.

SD card slot

4 Connect the Camera to a Power Supply

Attach an Ethernet cable to connect the camera to a network switch. If the switch does not provide power over Ethernet (PoE), attach 12V power to the 12V power connector.
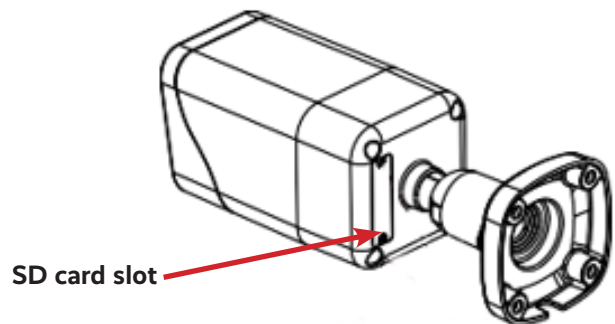

2 Prepare the Installation Site

Attach the hole-pattern template sticker to the wall or ceiling where you want to install the camera. Drill four holes in the wall or ceiling as indicated on the sticker, and then remove the template. Use the included screws or drywall inserts (if needed) to mount the camera.
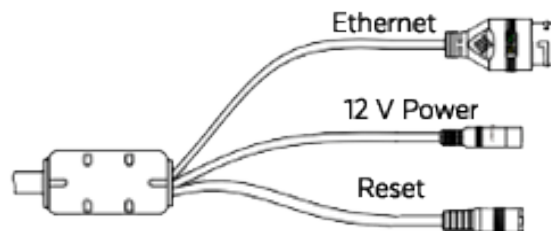
5 Attach the Camera

Install the camera on the ceiling or wall and attach it using the included screws.
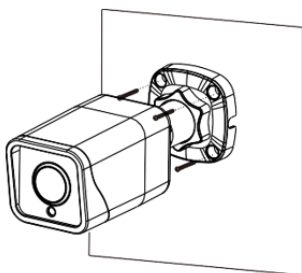
6 Add the Camera to the Cloud VMS

We recommend using the Eagle Eye Viewer mobile application to add the camera to your Cloud VMS account.

To add the camera through the Eagle Eye Viewer app:

- Navigate to the **Dashboard** and click the plus icon in the top right.
- To add the camera to a bridge or CMVR:
    - Select **Add Camera.**
    - Choose the camera you just connected from the list of **Available Cameras**. Select the bridge or CMVR where you want to add the camera.
    - Name the camera and choose **Save**.
- To add the camera directly to the cloud:
    - Select **Add Direct to Cloud**.
    - Name the camera.
    - Scan the QR code on the camera label to add the camera by its MAC address.
    - Select **Add Camera**.

LEARN MORE
For more information about Eagle Eye Cameras, visit

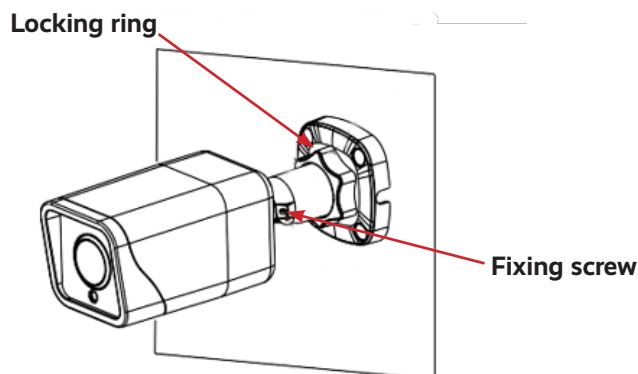**www.een.com/hardware/security-cameras/**

Alternately, you can add the camera using the Eagle Eye Cloud VMS web interface. To add the camera through the web interface:

- Go to the Eagle Eye Cloud VMS web interface and log in with your credentials.
- Go to the **Dashboard**.
- To add the camera to a bridge or CMVR:
    - Go the list of **Available Cameras.**
    - Click the green plus icon next to the camera you just connected from the list of **Available Cameras**.
    - If there are multiple bridges or CMVRs on the account, select the bridge or CMVR where you want to add the camera.
    - Name the camera and choose **Save**.
- To add the camera directly to the cloud:
    - Select the ellipsis icon <...> and choose **Add Camera Direct** from the drop-down menu.
    - In the **Add Camera Direc**t dialog, name the camera and enter its MAC address.

Note: The camera is initially shown as offline on the dashboard. After two minutes, it should appear online (denoted by a green check mark).

7 Adjust the Viewing Angle

- Go to **Layouts** in the Eagle Eye Viewer and locate the camera you just added.
- Use the **Preview** tile to check the camera's viewing angle as you adjust the lens manually.
- Loosen the fixing screw with the Allen wrench and the locking ring manually to adjust the position so that the camera faces the monitored area.
- Tighten the locking ring and the fixing screw.

Locking ring

Fixing screw